

2017-2019 sewer rates



Northeast Ohio Regional Sewer District

RATE SCHEDULE per MCF*

	MONTHLY BASE CHARGE	Cleveland		Suburbs	
		REGULAR	REDUCED [†]	REGULAR	REDUCED [†]
2017	\$3.60/\$2.15 [†]	\$83.10	\$49.85	\$84.60	\$50.85
2018	\$4.95/\$2.95 [†]	\$88.40	\$53.05	\$89.60	\$53.85
2019	\$6.35/\$3.80 [†]	\$94.15	\$56.50	\$95.05	\$57.10

How your sewer charges are determined:

The Northeast Ohio Regional Sewer District calculates your monthly sewer charges by multiplying your water consumption (measured in MCF) by the rate above. The base charge is then added to that total. *The charges above do not reflect local charges that may apply.*

COST-SAVING PROGRAMS

Homestead

Available to customers 65+, or under 65 and totally disabled. Income limits change annually. Application at neorsd.org/save

Wastewater Affordability

Eligibility criteria is based on income and number of people in your household. Details are available at neorsd.org/rates

Summer Sprinkling

Bases summer water consumption on winter use, unless actual summer consumption is lower. neorsd.org/summer

Crisis Assistance

Is your marital status, employment, or medical bills affecting your ability to pay? Details and application: neorsd.org/save

Plumbing/Sewer Repair

For minor plumbing repairs for reasons of health or safety. neorsd.org/repair

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HOMESTEAD RATE PROGRAM

Qualified customers pay a reduced quarterly sewer rate.

Who qualifies?

The reduced rate is available to customers 65 and older, or anyone under 65 and totally disabled. There is an annual household income limit, and you must own the property on which you live.

How do I get into the program?

Application forms are available from Customer Service at (216) 881-8247. You can apply at any time. Renewal forms are mailed out each year, and the renewal deadline is March 31.

The annual income limit changes each year.

To apply for the Homestead program, Berea residents should contact their billing agent at (440) 891-3308. North Royalton residents should contact the Cleveland Water Department at (216) 664-3130.

SUMMER SPRINKLING PROGRAM

Residential water use increases in the summer due to lawn sprinkling, etc. Most of this additional water does not return to the sanitary sewer system, so from May 1 through September 30, residential sewer bills are based upon the lower of average winter water use or actual summer water use.

Who qualifies?

You must reside in an owner-occupied one-, two-, three- or four-family residence and be billed by the Sewer District. The service and mailing addresses must match.

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The program offers financial assistance
up to \$300 toward your account.

Who qualifies?

The payment plan and voucher are
available to persons who can provide
documentation demonstrating financial
hardship brought on by loss of a job or
other unanticipated event.

How do I get into the program?

Applications are available from Cleveland
Housing Network at (888) 901-1222.

To apply for the Crisis Assistance Program,
residents of Berea and North Royalton should
contact the Sewer District at (216) 881-8247.

PLUMBING/SEWER REPAIR PROGRAM

Eligible homeowners may receive
emergency service line replacements and
other plumbing repairs.

Who qualifies?

You must be a homeowner in the Sewer
District's service area and meet income
guidelines. If you qualify, Cleveland
Housing Network will send a plumber to
make the necessary repairs. You may use
this program to assist with repairs once
every two years.

How do I get into the program?

Applications are available from Cleveland
Housing Network at (888) 901-1222.

The annual income limit changes each year.

To apply for the Wastewater Affordability Program,
residents of Berea and North Royalton should
contact the Sewer District at (216) 881-8247.

Learn more: neorsd.org/save

NORTHEAST OHIO REGIONAL SEWER DISTRICT

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customers:

**The Northeast Ohio Regional
Sewer District offers several
cost-saving programs that may
reduce your sewer bill.**

**To see if you qualify for a
reduced rate, contact us today.**

**CUSTOMER SERVICE: 216.881.8247
LEARN MORE: neorsd.org**

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